PropOps

PropOps enables asset managers to

Regain Operational Sovereignty.

Challenges

PropOps

A lack of sovereignty in building operations can have drastic consequences for asset management.

Risks from Operator Liabilities

Despite structure and outsourcing, operator liability remains.

Issues with Contract Enforcement

Lack of transparency prevents the enforcement of contracts and bonus–malus mechanisms.

Intransparent Service Delivery

Documentation is fragmented and outdated; a consolidated overview is missing.

Missing Data Ownership

Without sovereignty over operational data, the foundation for further optimization is lacking.

Solution

PropOps

PropOps Connect integrates with your building service contractors and brings your data home.

- Asset Management
- Audits & Due Diligences
- BI & Data Rooms
- Reporting

- Soft Facility Services
- Hard Facility Services
- Inspection Bodies

CAFM, ERP systems, and tendering platforms

PropOps

Five reasons for a smooth start.

1

Paid by building service contractors

Getting started is simple: make PropOps licensing a prerequisite in tenders or contract renegotiations for building services.

2

In good company

Leading consultancies in our industry use this approach when tendering IGM and TGM for their clients.

alpha inside consultants · Westbridge · TME Associates · SCHWAB · SIRIOS

3

Integrations are our core business

PropOps focuses exclusively on aggregating, harmonizing, and safeguarding building operations data.

4

Deep CAFM and ERP expertise

We are an official Planon partner, we know pitFM inside out and have implemented numerous integrations over the years.

Dynamics 365 · Planon · getFM · SAP · pit

5

Play by the book

Everything in place: from minimum data requirements and clearly defined startup processes to IT security and GDPR compliance.

Sovereignty Score

Metric for operational data sovereignty
The Sovereignty Score measures progress on the path toward full sovereignty in building operations.

Three score components:

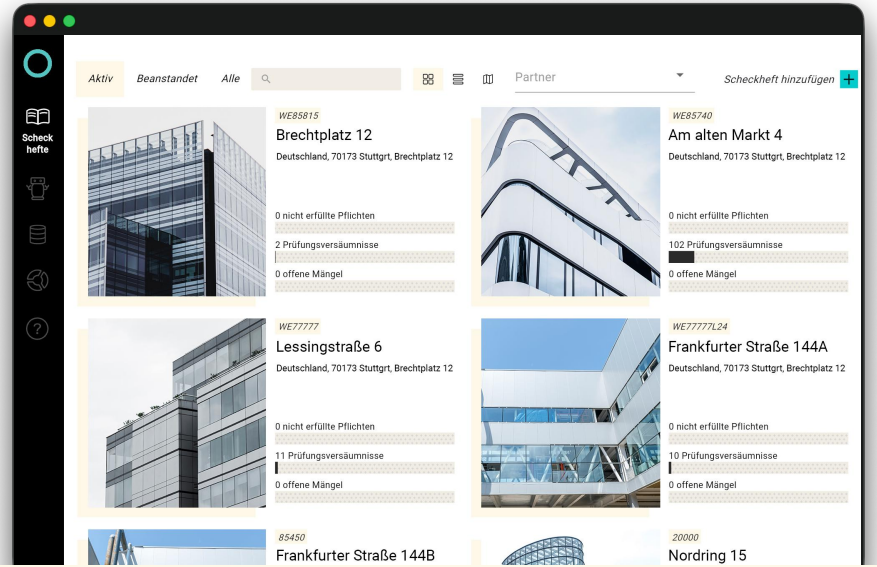
- **10% Legal**: Responsibilities, data protection, and data delivery obligations are clarified and contractually defined.
- **20% Tech**: Data flows function reliably via export, integration, or manual provision.
- **70% Content**: Content completeness per asset: recorded technical systems, documented obligations, executed technical and infrastructural activities, and reported defects.

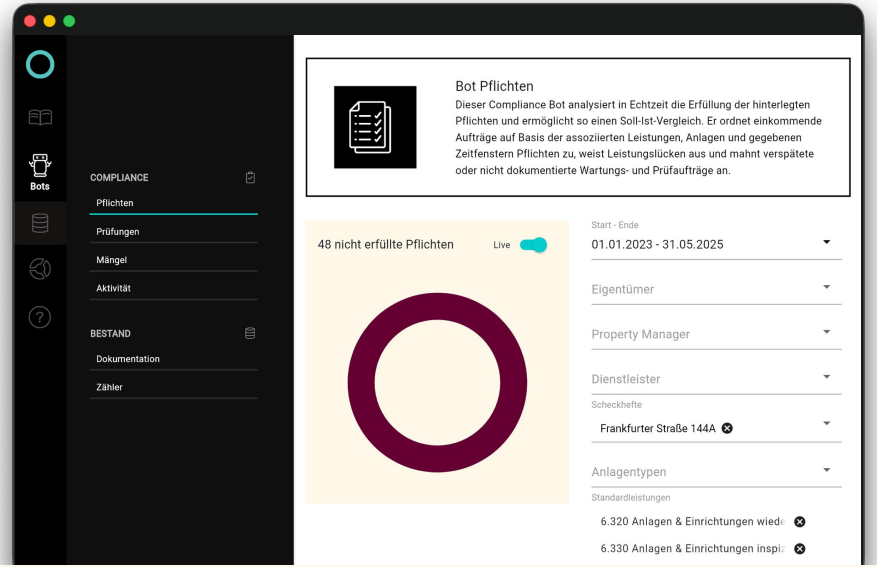
The score can be evaluated **across portfolios** as well as **by service provider** or **by individual asset.**

Solution

PropOps

Once connected, PropOps Comply gives you full operational control – **Operational Compliance**





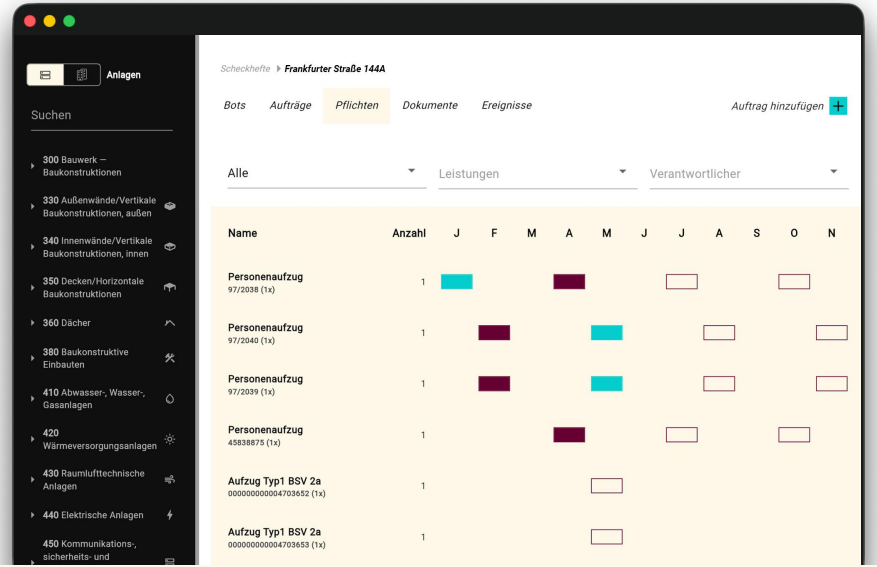
- PropOps creates tamper-proof logbooks already in the startup phase
- All operational data flows into a secured, immutable reporting system from day one

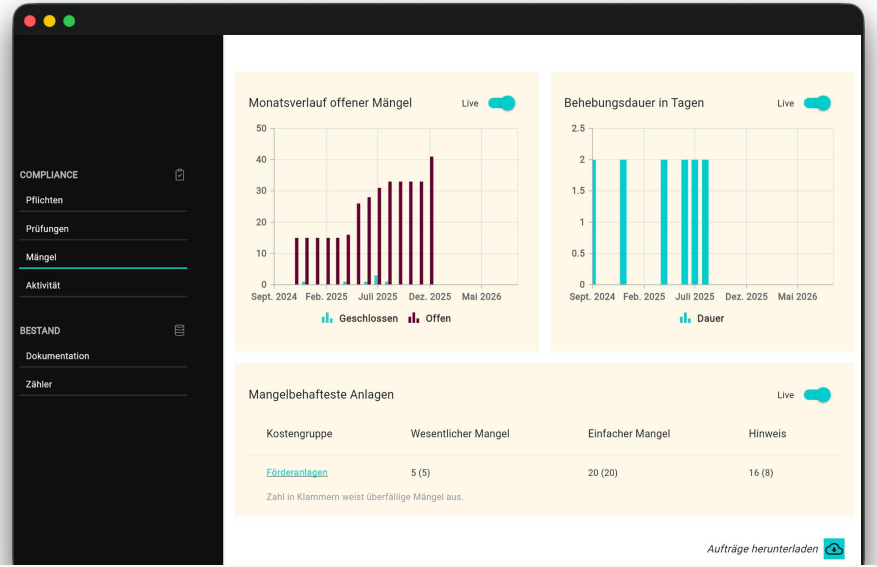
- PropOps continuously audits compliance, documentation quality, and follow-up actions

Solution

PropOps

Once connected, PropOps Comply gives you full operational control – **Contract Enforcement**





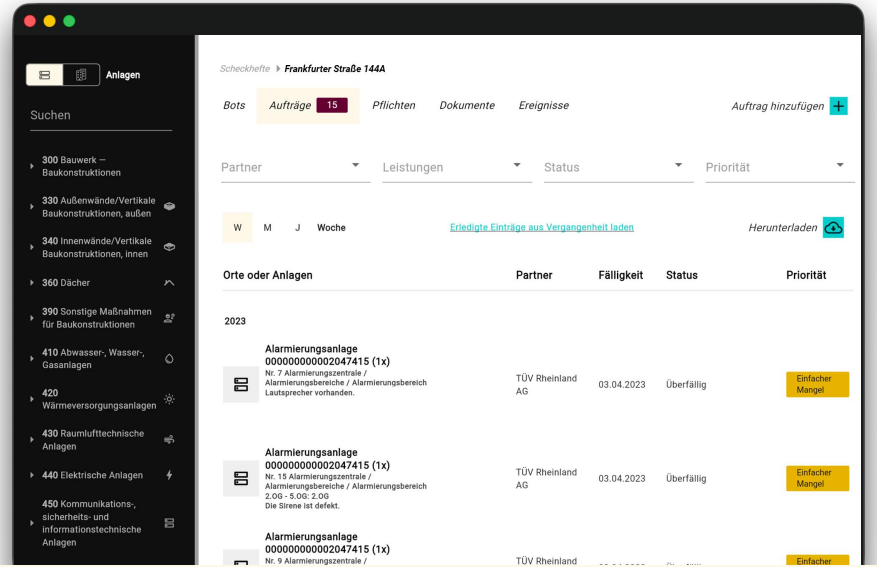
- Real-time maintenance and inspection schedules
- Assessment of compliance based on planned, executed, and documented services

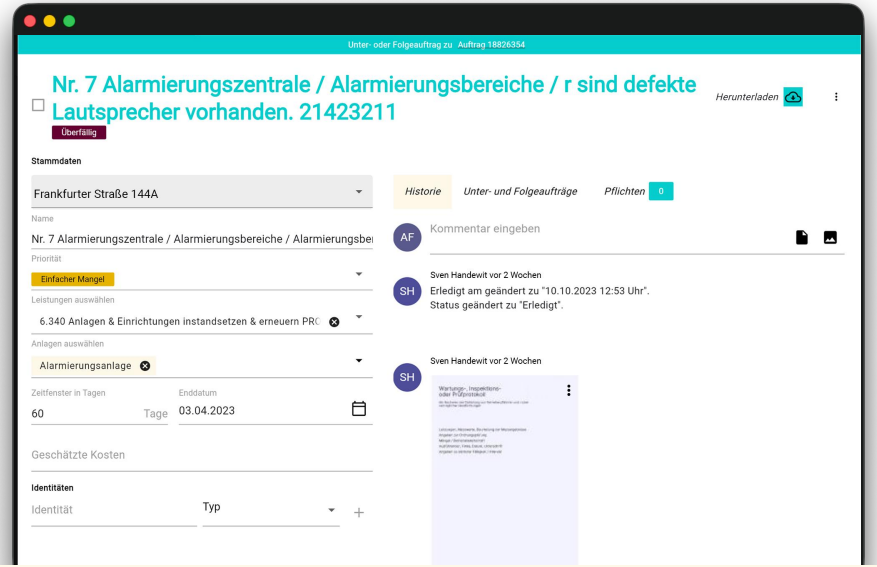
- PropOps monitors the defect backlog by cost category
- Distinguishes between minor and material defects
- Documents defect resolution times

Solution

PropOps

Once connected, PropOps Comply gives you full operational control – **Service Transparency**





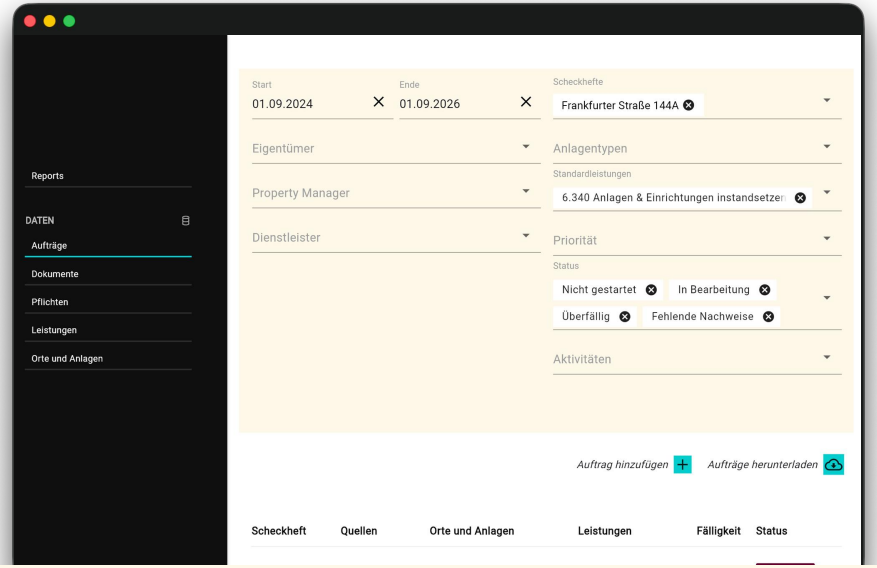
- Full transparency from technical asset parameters to delivered services

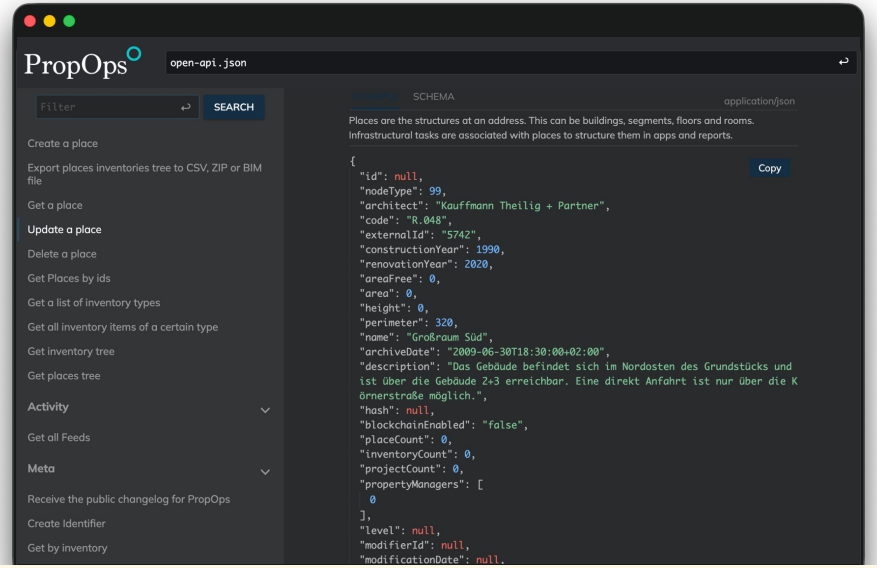
- Per-task supporting information: date, time window, assets, documents.
- Data fingerprints on every import to ensure integrity

Solution

PropOps

Once connected, PropOps Comply gives you full operational control – **Data Ownership**





- Service documentation as part of the service
- Access via PropOps Comply as well as exports in multiple formats

- Access to all data via API
- Handover to DMS, ESG, or BI systems

Regain Operational Sovereignty

How about a demo next?

PropOps

The management team behind PropOps.

Ali Rasul

COO

+49 7141 3097372

ali.rasul@propops.com

Jonas Bark

CTO

+49 7141 3097372

jonas.bark@propops.com

Alexander Feil

Founder

+49 7141 3097377

alexander.feil@propops.com

Philipp Feil

CEO

+49 176 38237643

philipp.feil@propops.com

Detlef Kalthoff

Advisory Board Member

Before:

Managing Director Real Estate
CORVIS Family Office

Head of Property Management Germany
Jones Lang LaSalle SE

Managing Director
BNP Paribas Real Estate

PropOps GmbH
Bottwartalstraße 8
71672 Marbach am Neckar
Germany

mail@propops.com
+49 7141 3097372
propops.com

PropOps

Holding is Member of gefma

Certified by FuE BSFZ

Hosted on Azure

Secured by IOTA